



User Guide for Outpatient Medical & Dental Schemes

This User Guide is intended for all students of UOW College Hong Kong

Out-patient Medical Scheme

Coverage

General consultation (including 3 days of basic medication)

1 consultation per day

A maximum of 20 consultations per year

Co-payment: HK\$13/consultation

Procedures

- (a) Student member is required to present the student identity card and HKID card for membership identification at the designated medical clinics.
- (b) Student member is required to make a co-payment of HK\$13/consultation at designated clinic.
- (c) Student member is required to sign a medical voucher. A copy of the voucher will be returned to the member for record.
- (d) Covered services or treatments will only be provided within the specified working hours of the designated clinics. Any services or treatments provided outside of the specified hours will not be covered and the student member will be responsible for the cost of those services or treatments.

Excluded Conditions and Items

- (a) Specialist consultation and physiotherapy treatment.
- (b) Medical appliances and medication other than that are prescribed for necessary medical treatment.
- (c) Hearing aids, prostheses, pacemakers, other expensive medical appliances/equipment.
- (d) Treatment of a cosmetic nature.
- (e) Routine physical examinations, health check-ups or tests not incidental to treatment or diagnosis of sickness or injury or any treatment which is not medically necessary.
- (f) Inoculations and immunization injections. Preventive inoculations, vaccination and immunization.
- (g) Eyeglasses and refractions or hearing aids and prescription, therefore.
- (h) Psychiatric treatment, functional disorders of the mind and injuries due to insanity or self-infliction.
- (i) Psychological therapy and counselling.
- (j) Pregnancy tests, tests for infertility, or fitting/provision of contraceptive devices and complications arising thereof. Treatment directly or indirectly arising from infertility including in-vitro fertilization or any other artificial method of inducing pregnancy. Female hormonal tests or assays and female hormonal replacement therapy.
- (k) Pregnancy, birth control, sterilization, abortion or any complications arising thereof.
- (l) Suicide, attempted suicide, or intentionally injury whether sane or insane.

- (m) Congenital and chronic illness.
- (n) Medication for any specific anti-viral agents and other expensive new medication and extraordinarily expensive medication.
- (o) Treatment directly or indirectly arising from the abuse of drugs or alcohol.
- (p) Dental care and treatment, except as necessitated by accidental injuries to sound natural teeth wholly.
- (q) Medication is supplied on request by the patient, but which is not an essential requirement for the treatment of a particular illness.
- (r) Costs are incurred as the result of treatment by any person other than a registered medical practitioner.
- (s) Treatment directly or indirectly arising from or consequent upon war, invasion, acts of foreign enemies, hostilities (whether war is declared or not), civil war, rebellion, revolution, insurrection or military or usurped power or terrorist acts, or racing on horses or wheels.

Before Your Visit

Please contact the clinic in advance to:

- Schedule an appointment.
- Provide your name and student number for verification.
- Confirm current operating hours.
- Ensure the doctor is covered by the medical scheme.

Please Note:

If you have recently experienced changes to your student status (such as termination or reinstatement), services may not be immediately available.

At the Clinic

Present your Student ID and HKID Card to verify your identity.

Designated Medical Clinics

Hong Kong Island

UMP+ Medical Centre (Lee Garden)

26/F, Lee Garden 2, 28 Yun Ping Road, Causeway Bay
Tel: 2577 9344

UMP Medical Centre (Causeway Bay)

Room 1901D, 19/F, East Point Centre, 555 Hennessy Road
Tel: 2189 9877

UMP Medical Centre (Central)

Room 1401-1403, Wing On House, 71 Des Voeux Road, Central
Tel: 2840 1636

UMP Medical Centre (Wan Chai)

Room 1109, Office Tower, Convention Plaza, 1 Harbour Road, Wan Chai
Tel: 2824 0018

Kowloon

UMP Medical Centre (Jordan)

Room 03-04, 15/F, 238 Nathan Road, Jordan

Tel: 3549 6833

UMP Medical Centre (Kowloon Bay)

Shop F, G/F, Tak Bo Garden, 3 Ngau Tau Kok Road, Kowloon Bay

Tel: 2751 9339

UMP Medical Centre (Olympic)

Shop No. 11, G/F, Olympian City 3, 1 Hoi Wang Road, West Kowloon

Tel: 2740 4319

UMP Medical Centre (Tsim Sha Tsui)

Unit 7, 10/F, Wing On Plaza, 62 Mody Road, Tsim Sha Tsui East

Tel: 2369 9536

UMP+ Medical Centre (N26)

2/F, 26 Nathan Road, Tsim Sha Tsui

Tel: 3974 3833

New Territories

UMP Service Provider (Fanling)

Dr. Chow Wai Wah

Shop 20, G/F, Flora Plaza, 88 Pak Wo Road

Tel: 2677 0106

UMP Medical Centre (Shatin)

Shop 9, G/F., Ming Yiu Lau, Jat Min Chuen, Shatin

Tel: 2634 1812

UMP Service Provider (Tai Po)

Dr. Lam Wai Leung

Shop 8C, Level 2, Commercial Complex, Tai Po Plaza, Tai Po

Tel: 2667 2326

Almond Medical (Tai Wai)

Dr. Wong Stanley

No. 262, G/F, Tin Sum Tsuen, Tai Wai

Tel: 2605 3925

UMP Medical Centre (Tsing Yi)

Shop No. 114, Ground Floor, On Tao House, Cheung On Estate, Tsing Yi

Tel: 2149 1199

UMP Medical Centre (Tsuen Wan)

G/F, 419-421 Castle Peak Road, Tsuen Wan

Tel: 2940 1338

Outlying Islands

UMP Medical Centre (Park Island)

G/F, 21 Ma Wan Main Street Village East, Ma Wan

Tel: 2986 3880

UMP Service Provider (Tung Chung)

Dr. Pang Yee Yan, Athena

Shop 6, Ying Tung Shopping Centre, Ying Tung Estate, Tung Chung

Tel: 2759 2266

Out-patient Dental Scheme

Coverage

Basic dental services*

Co-payment: HK\$98/20-minute session

A maximum of 2 consultations per year

****Basic dental services***

- Routine dental examination (except the first routine dental examination that is free of charge);
- Scaling and polishing in connection with dental examination (maximum of 2 visits per year);
- X-rays;
- Subgingival curettage;
- Emergency dressing;
- Treatment of hemorrhage;
- Fillings with amalgam and for front teeth with composite materials where necessary;
- Extractions – simple extractions, complicated extractions including wisdom teeth and embedded roots accompanied by X-ray;
- Endodontics – root canal therapy and pulpotomy;

Procedures

- (a) Student member is required to make an appointment in advance by calling the designated centres.
- (b) Student member is required to present the student identity card and HKID card for membership identification at designated dental clinics.
- (c) Co-payment of HK\$98/session (20 minutes per session) will be charged to the student member according to the chair-time booked or occupied (whichever is longer). The student member is required to make co-payment upfront at designated clinic.
- (d) Student member is required to sign a dental treatment form for the designated centre's record.
- (e) Covered services or treatments will only be provided within the specified working hours of the designated clinics. Any service or treatments provided outside of the specified hours will not be covered and the student member will be responsible for the cost of those services or treatments.

Before Your Visit

Please contact the clinic in advance to:

- Schedule an appointment.
- Provide your name and student number for verification.
- Confirm current operating hours.
- Ensure the dentist is covered by the dental scheme.

Please Note:

If you have recently experienced changes to your student status (such as termination or reinstatement), services may not be immediately available.

At the Clinic

Present your Student ID and HKID Card to verify your identity.

Designated Dental Clinics

UMP Dental Centre (Central)

Room 1401-1403, Wing On House, 71 Des Voeux Road, Central
Tel: 2507 1088 (By Appointment Only)

UMP Dental Centre (Mong Kok)

Room 1925-1928, Argyle Centre Phase I, 688 Nathan Road, Mong Kok
Tel: 2396 6288 (By Appointment Only)

For enquiries regarding the medical and dental services, please feel free to contact The Student Centre:

- Phone: 2707 3215
- WhatsApp: 2707 3179
- Email: uowchk-ss@uow.edu.au